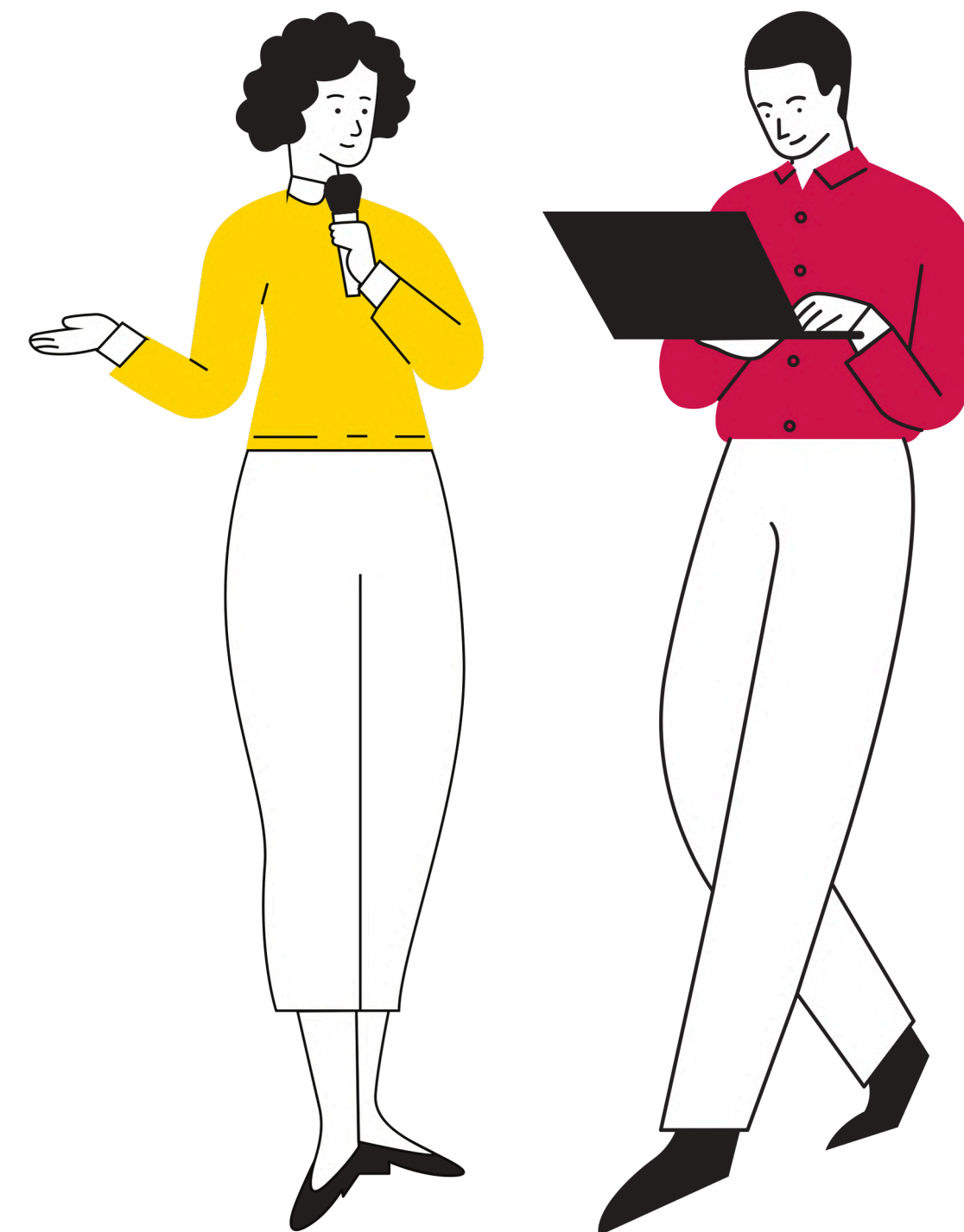


WRO

MIGRANT

Information point for  
migrants and refugees



wrocławskie  
centrum rozwoju  
społecznego



dIALOG  
MIĘDZYKULTUROWY  
WROCŁAW

**WroMigrant is a city information point for migrants and refugees run by the Wrocław Center for Social Development**

We provide information support to both people who live in Wrocław and new city inhabitants.

We want them to be familiar with everyday and official matters, to be more aware of their rights and obligations and to become fully active inhabitants as soon as possible.





**We provide both stationary and remote consultations (by phone and mobile applications).**



**We conduct trainings, information meetings, quizzes and education games.**



**We prepare information materials (e.g. integration maps of Wrocław for new city inhabitants).**

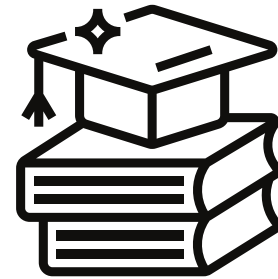


## **The consultants of WroMigrant provide information about:**

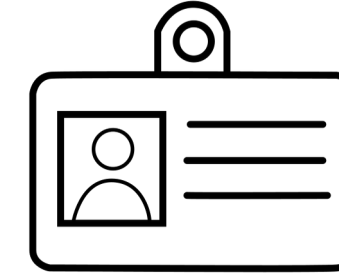
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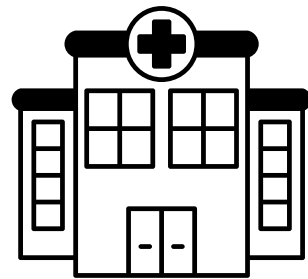
legalization of stay and work in the Republic of Poland (e.g. legalization of stay for students)



education system and free of charge Polish language courses



procedures of registration of stay, exchange of the driving license and other administrative services.



healthcare system



offers of social assistance and support for people with disabilities



referrals to additional support in crisis situations (e.g. people in the crisis of homelessness, free psychological support, domestic violence, human trafficking)

**PL | UA | EN | BY | RU**

We offer information in five languages:  
Polish, Ukrainian, English, Belarusian and Russian.

**All consultations and events are free of charge.**

# Schedule of our consultations



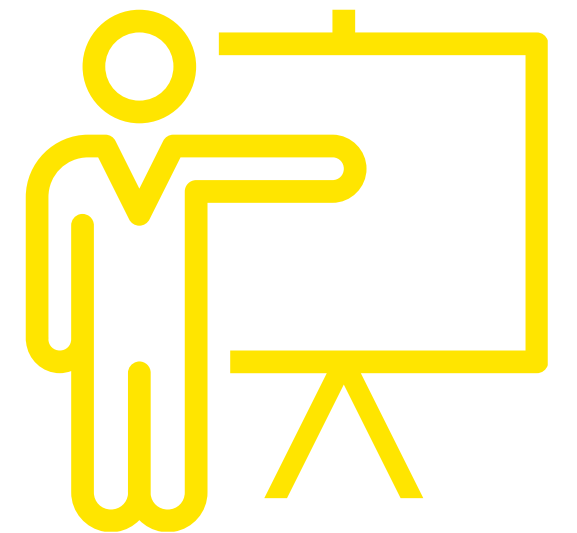
Personal consultation:  
Mon-Sat 12:00-16:00 Passage of Dialogue

Remote consultation:  
Mon-Fri 9:00-17:00  
by phone, e-mail, messengers

Consultation with lawyers  
Booking an appointment (in advance)  
+48 538 579 517  
**Attention!** Registration is available from  
March 2025.

## **Examples of our training topics:**

- Residence permits for persons with UKR status
- Residence & work permit
- Residence permit for full-time studies
- Permanent residence permit card and Pole's card
- Long-term European Union resident's permit
- Legalization of stay for family members



**And others, after analyzing of the needs and possibilities.**



## Trainings in collaboration with partners, e.g.

We assist in a settlement of PIT (tax declaration) with the National Tax Administration, Employment in Poland with the District Labor Inspectorate, Wrocław Agglomeration Development Agency (ARAW) and the project Study in Wrocław, art therapy for women, an educational board game on financial management Cash Flow etc.





# Information materials

- Map of Wrocław for new inhabitants | **PL, UA, EN**
- Starter pack for parents and foreign language pupils | **PL, UA, EN**
- Leaflet "Let's learn Polish" about the possibilities of free Polish language learning in Wrocław | **PL, EN, UA, BY, RU**
- Leaflet “Briefly about work in Poland” about the basic rules for employing foreigners | **PL, EN, UA, BY**
- Leaflet “International protection” for refugees | **PL, EN, UA, BY**







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## WroMigrant infopoint



### WroMigrant consultations for migrants and refugees

WroMigrant - the municipal information point for migrants and refugees, provides information support to people already living in Wrocław, as well as those who are just arriving in our city.

WroMigrant consultants provide information to foreigners in Poland, primarily on the subjects of legalisation of stay and work, as well as advice on education, language courses, health care, PESEL number and other documents, driving license, and housing. WroMigrant consultants provide information in five languages: Ukrainian, English, Belarusian, Russian, and Polish. All consultations are free of charge.

The info point has been operating since February 2020. During the Covid-19 pandemic, the information point started working remotely and provided information via mobile phones, e-mail, and mobile applications, which continues to this day.

Within 3 months from February 24, 2022, after full-scale Russian aggression in Ukraine, the WroMigrant point provided more than 10,000 personal, telephone, and e-mail consultations to refugees and inhabitants of Wrocław.



## **Your initiative**

You can report your need for action to us at any time. For example, if you have an idea for an integration project, tell us about it and we will present you with possible paths for implementing your idea.

# WROMIGRANT

Punkt informacji dla migrantów i uchodźców

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## **Come to us**

Przejście Dialogu  
ul. Świdnicka 19

## **Call us**

+48 735 969 992  
+48 538 579 555  
+48 71 772 49 50

## **Write to us**

wromigrant@wcrs.pl

## **Follow us**



@wromigrant